

# FY2017 - Performance Measurement Module (Sys PM)

## Summary Report for MI-516 - Norton Shores, Muskegon City & County CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.**  
**Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.**

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2016	FY 2017	Submitted FY 2016	FY 2017	Difference	Submitted FY 2016	FY 2017	Difference
1.1 Persons in ES and SH	1035	910	31	33	2	13	16	3
1.2 Persons in ES, SH, and TH	1114	947	57	52	-5	15	18	3

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2016	FY 2017	Submitted FY 2016	FY 2017	Difference	Submitted FY 2016	FY 2017	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	1029	916	62	98	36	15	31	16
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	1108	956	90	115	25	18	32	14

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2017	% of Returns	FY 2017	% of Returns	FY 2017	% of Returns	FY 2017	% of Returns
Exit was from SO	16	5	31%	1	6%	2	13%	8	50%
Exit was from ES	392	177	45%	38	10%	31	8%	246	63%
Exit was from TH	10	0	0%	4	40%	3	30%	7	70%
Exit was from SH	0	0		0		0		0	
Exit was from PH	27	11	41%	1	4%	6	22%	18	67%
TOTAL Returns to Homelessness	445	193	43%	44	10%	42	9%	279	63%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2016 PIT Count	January 2017 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	191	135	-56
Emergency Shelter Total	141	108	-33
Safe Haven Total	0	0	0
Transitional Housing Total	43	17	-26
Total Sheltered Count	184	125	-59
Unsheltered Count	7	10	3

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2016	FY 2017	Difference
Universe: Unduplicated Total sheltered homeless persons	1124	958	-166
Emergency Shelter Total	1140	918	-222
Safe Haven Total	0	0	0
Transitional Housing Total	107	44	-63

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	18	19	1
Number of adults with increased earned income	0	2	2
Percentage of adults who increased earned income	0%	11%	11%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	18	19	1
Number of adults with increased non-employment cash income	0	1	1
Percentage of adults who increased non-employment cash income	0%	5%	5%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	18	19	1
Number of adults with increased total income	0	3	3
Percentage of adults who increased total income	0%	16%	16%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	55	20	-35
Number of adults who exited with increased earned income	6	4	-2
Percentage of adults who increased earned income	11%	20%	9%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	55	20	-35
Number of adults who exited with increased non-employment cash income	5	4	-1
Percentage of adults who increased non-employment cash income	9%	20%	11%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	55	20	-35
Number of adults who exited with increased total income	10	7	-3
Percentage of adults who increased total income	18%	35%	17%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1020	919	-101
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	183	223	40
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	837	696	-141

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1185	1053	-132
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	209	247	38
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	976	806	-170

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2017 (Oct 1, 2016 - Sept 30, 2017) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2016	FY 2017	Difference
Universe: Persons who exit Street Outreach	90	80	-10
Of persons above, those who exited to temporary & some institutional destinations	12	38	26
Of the persons above, those who exited to permanent housing destinations	34	38	4
% Successful exits	51%	95%	44%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2016	FY 2017	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1131	1015	-116
Of the persons above, those who exited to permanent housing destinations	568	628	60
% Successful exits	50%	62%	12%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2016	FY 2017	Difference
Universe: Persons in all PH projects except PH-RRH	145	161	16
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	134	156	22
% Successful exits/retention	92%	97%	5%

## **FY2017 - SysPM Data Quality**

### **MI-516 - Norton Shores, Muskegon City & County CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2017 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017
1. Number of non-DV Beds on HIC	131	118	124	106	93	44	49	17	480	738	833	892		106	66	87				
2. Number of HMIS Beds	131	118	124	106	93	44	35	17	421	154	112	146		106	66	87				
3. HMIS Participation Rate from HIC ( % )	100.00	100.00	100.00	100.00	100.00	100.00	71.43	100.00	87.71	20.87	13.45	16.37		100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	1139	1131	1033	918	87	84	113	36	480	109	146	191	0	176	202	219	0	19	42	116
5. Total Leavers (HMIS)	1061	1051	994	859	57	35	74	26	244	36	26	34	0	128	70	174	0	14	36	84
6. Destination of Don't Know, Refused, or Missing (HMIS)	135	201	68	127	1	2	4	0	17	0	8	3	0	1	2	0	0	0	11	2
7. Destination Error Rate (%)	12.72	19.12	6.84	14.78	1.75	5.71	5.41	0.00	6.97	0.00	30.77	8.82		0.78	2.86	0.00		0.00	30.56	2.38