

FY2022 - Performance Measurement Module (Sys PM)

Summary Report for MI-516 - Norton Shores, Muskegon City & County CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES and SH	443	446	63	46	-17	35	30	-5
1.2 Persons in ES, SH, and TH	443	446	79	46	-33	36	30	-6

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	603	568	269	267	-2	89	63	-26
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	625	568	269	267	-2	102	63	-39

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns
Exit was from SO	6	0	0%	0	0%	0	0%	0	0%
Exit was from ES	440	96	22%	18	4%	24	5%	138	31%
Exit was from TH	0	0		0		0		0	
Exit was from SH	0	0		0		0		0	
Exit was from PH	72	1	1%	3	4%	3	4%	7	10%
TOTAL Returns to Homelessness	518	97	19%	21	4%	27	5%	145	28%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2021 PIT Count	January 2022 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	105	135	30
Emergency Shelter Total	76	122	46
Safe Haven Total	0	0	0
Transitional Housing Total	0	0	0
Total Sheltered Count	76	122	46
Unsheltered Count	29	13	-16

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2021	FY 2022	Difference
Universe: Unduplicated Total sheltered homeless persons	459	483	24
Emergency Shelter Total	459	483	24
Safe Haven Total	0	0	0
Transitional Housing Total	0	0	0

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	35	36	1
Number of adults with increased earned income	0	3	3
Percentage of adults who increased earned income	0%	8%	8%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	35	36	1
Number of adults with increased non-employment cash income	2	10	8
Percentage of adults who increased non-employment cash income	6%	28%	22%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	35	36	1
Number of adults with increased total income	2	10	8
Percentage of adults who increased total income	6%	28%	22%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	14	6	-8
Number of adults who exited with increased earned income	3	0	-3
Percentage of adults who increased earned income	21%	0%	-21%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	14	6	-8
Number of adults who exited with increased non-employment cash income	3	3	0
Percentage of adults who increased non-employment cash income	21%	50%	29%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	14	6	-8
Number of adults who exited with increased total income	5	3	-2
Percentage of adults who increased total income	36%	50%	14%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	376	440	64
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	124	52	-72
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	252	388	136

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	493	493	0
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	143	61	-82
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	350	432	82

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2022 (Oct 1, 2021 - Sept 30, 2022) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2021	FY 2022	Difference
Universe: Persons who exit Street Outreach	45	35	-10
Of persons above, those who exited to temporary & some institutional destinations	15	0	-15
Of the persons above, those who exited to permanent housing destinations	13	29	16
% Successful exits	62%	83%	21%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2021	FY 2022	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	504	453	-51
Of the persons above, those who exited to permanent housing destinations	252	155	-97
% Successful exits	50%	34%	-16%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in all PH projects except PH-RRH	91	109	18
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	88	109	21
% Successful exits/retention	97%	100%	3%

FY2022 - SysPM Data Quality

MI-516 - Norton Shores, Muskegon City & County CoC

	All ES, SH			All TH			All PSH, OPH			All RRH			All Street Outreach		
	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022
1. Number of non-DV Beds on HIC	128	78	78				702	688	688	73	34	34			
2. Number of HMIS Beds	128	78	78				169	155	155	73	34	34			
3. HMIS Participation Rate from HIC (%)	100.00	100.00	100.00				24.07	22.53	22.53	100.00	100.00	100.00			
4. Unduplicated Persons Served (HMIS)	871	2917	484	0	0	0	164	107	189	170	190	369	110	88	8
5. Total Leavers (HMIS)	776	2029	418	0	0	0	33	30	18	52	98	122	83	47	4
6. Destination of Don't Know, Refused, or Missing (HMIS)	11	37	17	0	0	0	0	3	1	0	0	0	0	0	0
7. Destination Error Rate (%)	1.42	1.82	4.07				0.00	10.00	5.56	0.00	0.00	0.00	0.00	0.00	0.00

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