

FY2018 - Performance Measurement Module (Sys PM)

Summary Report for MI-516 - Norton Shores, Muskegon City & County CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2017	FY 2018	Submitted FY 2017	FY 2018	Difference	Submitted FY 2017	FY 2018	Difference
1.1 Persons in ES and SH	910	1047	33	35	2	16	19	3
1.2 Persons in ES, SH, and TH	947	1082	52	41	-11	18	19	1

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

FY2018 - Performance Measurement Module (Sys PM)

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2017	FY 2018	Submitted FY 2017	FY 2018	Difference	Submitted FY 2017	FY 2018	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	916	1035	98	123	25	31	41	10
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	956	1070	115	126	11	32	46	14

FY2018 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2018	% of Returns	FY 2018	% of Returns	FY 2018	% of Returns	FY 2018	% of Returns
Exit was from SO	30	2	7%	2	7%	1	3%	5	17%
Exit was from ES	428	96	22%	16	4%	28	7%	140	33%
Exit was from TH	46	4	9%	2	4%	1	2%	7	15%
Exit was from SH	0	0		0		0		0	
Exit was from PH	136	12	9%	3	2%	10	7%	25	18%
TOTAL Returns to Homelessness	640	114	18%	23	4%	40	6%	177	28%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

FY2018 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2017 PIT Count	January 2018 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	135	159	24
Emergency Shelter Total	108	114	6
Safe Haven Total	0	0	0
Transitional Housing Total	17	11	-6
Total Sheltered Count	125	125	0
Unsheltered Count	10	34	24

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2017	FY 2018	Difference
Universe: Unduplicated Total sheltered homeless persons	958	1087	129
Emergency Shelter Total	918	1052	134
Safe Haven Total	0	0	0
Transitional Housing Total	44	37	-7

FY2018 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	19	42	23
Number of adults with increased earned income	2	13	11
Percentage of adults who increased earned income	11%	31%	20%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	19	42	23
Number of adults with increased non-employment cash income	1	5	4
Percentage of adults who increased non-employment cash income	5%	12%	7%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	19	42	23
Number of adults with increased total income	3	18	15
Percentage of adults who increased total income	16%	43%	27%

FY2018 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	20	12	-8
Number of adults who exited with increased earned income	4	1	-3
Percentage of adults who increased earned income	20%	8%	-12%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	20	12	-8
Number of adults who exited with increased non-employment cash income	4	4	0
Percentage of adults who increased non-employment cash income	20%	33%	13%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	20	12	-8
Number of adults who exited with increased total income	7	5	-2
Percentage of adults who increased total income	35%	42%	7%

FY2018 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	919	1052	133
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	223	256	33
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	696	796	100

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1053	1215	162
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	247	301	54
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	806	914	108

FY2018 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2017	FY 2018	Difference
Universe: Persons who exit Street Outreach	80	86	6
Of persons above, those who exited to temporary & some institutional destinations	38	36	-2
Of the persons above, those who exited to permanent housing destinations	38	33	-5
% Successful exits	95%	80%	-15%

Metric 7b.1 – Change in exits to permanent housing destinations

FY2018 - Performance Measurement Module (Sys PM)

	Submitted FY 2017	FY 2018	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1015	1040	25
Of the persons above, those who exited to permanent housing destinations	628	623	-5
% Successful exits	62%	60%	-2%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2017	FY 2018	Difference
Universe: Persons in all PH projects except PH-RRH	161	157	-4
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	156	155	-1
% Successful exits/retention	97%	99%	2%

FY2018 - SysPM Data Quality

MI-516 - Norton Shores, Muskegon City & County CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2018 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018
1. Number of non-DV Beds on HIC	118	124	106	128	44	49	17	17	738	833	892	927	106	66	87	89				
2. Number of HMIS Beds	118	124	106	128	44	35	17	17	154	112	146	192	106	66	87	89				
3. HMIS Participation Rate from HIC (%)	100.00	100.00	100.00	100.00	100.00	71.43	100.00	100.00	20.87	13.45	16.37	20.71	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	1131	1033	918	1069	84	113	36	39	109	146	191	185	176	202	219	207	19	42	116	17
5. Total Leavers (HMIS)	1051	994	859	984	35	74	26	39	36	26	34	21	128	70	174	123	14	36	84	12
6. Destination of Don't Know, Refused, or Missing (HMIS)	201	68	127	80	2	4	0	0	0	8	3	0	1	2	0	0	0	11	2	1
7. Destination Error Rate (%)	19.12	6.84	14.78	8.13	5.71	5.41	0.00	0.00	0.00	30.77	8.82	0.00	0.78	2.86	0.00	0.00	0.00	30.56	2.38	8.33