



NETWORK MEMBER MEETING

JANUARY 10, 2024

9:00 AM

UNITED WAY OF THE LAKESHORE

31 E. CLAY, MUSKEGON, MI 49442

Meeting Minutes

Name	Present	Absent	Name	Present	Absent
Jamie Hekker, CoC Chair, Public Health	X		Alicia Cox, VA	X	
Amy Stone, True North	X		Angela Mayeaux, MCHC	X	
Brandon Baskin, Health West	X		Christine Robere, United Way	X	
Chisara Butler, EWP	X		Diolinda Sali, HMIS Admin	X	
Ebony Williams, EWP	X		Hillery Ross, Access Health	X	
Jasmine Young, VA	X		John Peterson, Consultant	X	
Kristen Turgeon, MAP	X		Kristy Smith, Family Promise	X	
LaTyna Johnson, DNWM	X		Lisa Reinecke, True North	X	
Madison Butler, CoC Coordinator	X		Michael Ramsey, Trinity Health	X	
Rachel Zaragoza, MAISD	X		Rodney Riley, Threadz	X	
Sarah Johnson, 2-1-1	X		Sarah Mcguire, Trinity Health	X	
Sarah Osborn, VoA	X		Shanna Turner, EWP	X	
			Shonie Blake, Access Health	X	

- I. Call to Order – Jamie Hekker, Chair – 9:09am
- II. Introductions-The attendees introduced themselves to the group.
- III. MCHCCN Staff Member Introductions and Updates-The staff introduced themselves to the group.
- IV. Adoption of Voting Rules and Procedures- Jamie Hekker called on John Peterson to explain the procedures. The Voting rules have been edited since the last membership meeting. Meetings are starting to transition back to strictly in person voting during these meetings. This is to maintain the integrity of the voting process. You must be a member for 2024 or register to vote. Two types of memberships, individuals or organizational, the method of voting is determined by the chair of the CoC. The election of members, there will be ballots that get passed around to the attendees to nominate who they wish. Jamie Hekker states that because we update these rules every year they need to vote on for approval.
 - a. Motion made to approve by Barandon Baskin, and support from Rodney Riley. Motion so moved. All in favor.
- V. Approval of Agenda (AR) – Changes to the date at the bottom of the agenda Motion moved for approval by Christine Robere, support by Sharonda Carson. Motion moved. All in favor.

- VI. Approval of Minutes of July 20, 2023 (AR) – Changes to attendance were made. Motion made to approve by Angela Mayeaux, seconded by Gordon Moeller from Ridge Economic Agricultural Partners. Motion moved. All in favor.
- VII. Report from Nominating Committee – Ballot (AR)- Hillery Ross shared a report on what positions are open positions. 2 partials, up for re-elections 4 two-year terms. 1 term for lived experience. Hillery Ross shared the individual members, up for election, ballot statements to the group. These short statements explained each candidate’s duties and accomplishments. Jamie Hekker turned to Madison to share who the nominees are and if anyone else should be nominated. Brandon Baskin nominates Kristen Turgeon as an at large member. Rodney Riley from Thredz was curious that Lashae Simmons mentioned that she was previously on the membership committee as someone with lived experience and did not apply again for someone with lived experience. He was wondering if she would be able to apply for both types of positions. Lashae Simmons did not apply as lived experience this time and wanted to apply for a large role instead. Jamie explained that the definition of the lived experience and that Lashae no longer qualifies for the lived experience category. Nominations closed.
- VIII. Election of Steering Council Members-Hillery Ross
- a. The voting results of today were as follows:
 - i. 4 At Large Seats (2-year term)
 - ii. Jamie Hekker
 - iii. Cindy Larsen
 - iv. Marria McIntosh
 - v. Lashae Simmons
 - b. 2 At large Seats (partial term 1 year)
 - i. Dan Skoglund
 - ii. Kristen Turgeon
 - c. Lived Experience
 - i. Trina Burmeister
- IX. Governance Charter Revisions (AR)- Motion – Revisions have been getting worked on from before COVID. The name of the Steering Council was changed from Committee to Council. Additional changes to verbiage and minor changes have been made. The Duties of Membership section, bullet points were rearranged.
- a. The duty of the membership committee to participate in the PIT (Point In Time) Count was taken out as it is not possible for all the members to participate in this event.
 - b. Participation in HMIS (Homeless Management Information System) was only applicable to organizations who serve the homeless. Not all organizations use this system. So, this section was changed.
 - c. Voting, making sure that this section is accurate to how meetings are run. Having a broad base of membership is important for a quorum. This section was changed and was added to only the Steering Council section and other committees don’t need to follow this rule.
 - d. Members of the steering council, one member would be designated as one with lived experience, this section was changed so there could be more than one slot for those with lived experience. There will be up to three seats available for those with lived experience, committee seats and at large seats are available.
 - e. A seat will be added for the Network Collaborative Applicant.
 - f. The Outreach Committee was changed to a standing committee versus being a subcommittee of Coordinated Entry Committee.
 - g. Motion to approve the changes to the Governance Charter, Brandon Baskin to move for approval, support from Hillery Ross. No discussion or questions. Motion moved. All in favor.
- X. HARA Update – True North Community Services-Lisa Reinecke presented to the group about True North Community Services. Lisa is the Homeless Solutions Director.

- a. Housing and Family Services-housing related services in 5 counties.
- b. Team: Lisa Reinecke, Josh Brubaker-Salcedo, Telesha Brown, and two open positions for Housing resource specialist.
- c. HARA Services-those experiencing homelessness, or at immense risk of homelessness, contact HARA. Staff evaluates the person's situation. A case manager will do a Housing intake with the individuals. Intensive case management is done with all True North clients' assistance based on their need. The individuals are also connected with any other resources in the area that might help the individuals in other aspects they may need. Their focus is assisting those who are truly homeless.
- d. Current Stats- Since October 1st, 2023
 - i. 3,824 calls
 - ii. Homeless Prevention - 20 households and spent \$61,711.50
 - iii. Stopped 45 households from eviction.
 - iv. RRH(Rapid-Rehousing)- working with 7 households.
- e. Any questions?
 - i. Christine Robere asks about the Nelson Place residents that were displaced after a pipe burst inside the building. Lisa states they have been playing phone tag with church that has been helping house the individuals.
 - ii. Sara Johnson asks about the Housing Resource list and if it was still being updated. Diolinda Sali has been updating the housing list every two weeks and posts it to the CoC website.

XI. Committee Updates

- a. Outreach – Point in Time Count – Alicia Cox provided an update on the Outreach Committee. Currently working on Outreach efforts monthly. Lisa and Stephen are going out into the community to connect with more people. Anyone can join them if they wish and should reach out to them directly.
 - i. Outreach Strategy has been getting worked on as well. An outreach workshop was done in December. The workbook will be due by the end of the week and then compiled into our official strategy to improve our efforts to achieve our community goals.
 - ii. The PIT will be on Jan 31st. Volunteers will be meeting at Life Align in Muskegon. There are multiple roles available for people to sign up. A link is available for individuals to follow and sign up as an individual or as a team and as a service-based volunteer. Madison Butler shared that the link can be accessed through Get Connected which is on the United Way of the Lakeshore Website.
- b. Data – Angela Mayeaux presented to the group Data Committee. Diolinda Sali shared information on the LSA. John Peterson wanted to ask a question; 2023 households information shows about double the amount of what was present last year. His question was going to be whether homelessness increased by 100% or if our collection of data has gotten much better over the past year at getting the information needed on individuals who are struggling in the community.
 - i. Questions? Rodney Riley asks about data analysis if we are keeping track of how and why homelessness started. There are a lot of factors that can contribute to why someone has become homeless. (Fair market rent is going up, COVID has caused long term issues, disabilities that make it hard to maintain housing.) The CoC is keeping track of those who suffer from disabilities or poverty etc. based on the information that is input into HMIS.
- c. Coordinated Entry – Brandon Baskin shared information about the Committee. THREDZ asks a question about whether there was a centralized database. Yes, we use the Homeless Management Information System. There has been a lot of development with the Coordinated Entry System in the past few years. All agencies involved in using the CES work together to triage clients who need services.

- XII. Other Business-Christine Robere has an announcement-Several agencies applied for a grant through Goodwill, this is an Alice Grant. This grant offers job training, getting people back to work, money to go toward RRH, Childcare, literacy. True North Housing, read Muskegon literacy, Childcare united way, Goodwill for the job training. Estimated that at least a \$84,000 for a two-year period for True North.

- a. Mission for Area People is low on funds. Kristen Turgeon asked if United Way could assist. Christine mentioned that they will talk more once the money comes in because there is no current plan. Waiting on the Government to release the funds.

XIII. Next Meetings: April 11, August 1, November 7

XIV. Adjournment-10:50am

<https://us06web.zoom.us/j/87836738488?pwd=22ipm7PTV5bizCAT6T8YskqEuBLn14.1>

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