



MUSKEGON COUNTY HOMELESS CONTINUUM OF CARE NETWORK

CASE MANAGERS COMMITTEE

MEETING MINUTES: APRIL 28, 2011

The Case Managers Committee of Muskegon County is a network of service agencies that provide a safety net for critical, unmet needs through information sharing, advocacy, and case reviews.

2011 Focus Areas: Affordable medical and dental care
No Wrong Door policy
Limited resources

Call to Order: 9:31am

Welcome & Introductions

- Sign-in and update your information

Community Program Presentation(s)

- Kimi Zimmerman – Community EnCompass
- Homebuyer Assistance Classes in partnership w/MOCAP to educate homebuyers with budgeting and the lender/lending process – Classes are the 2nd Tuesday and Thursday of the month (May 9th and 11th are next classes)
- Foreclosure Intervention Assistance – Call Nancy Latham @ MOCAP for classes
- “Computer Learning Lab” coming soon for GED and computer training – more info to come in the next month or so

2011 Focus Areas

- No Wrong Door: (1) Need common message/definition and (2) an ‘orientation’ to navigating resources
 - Accomplished through education, resource guide, flow chart
- Limited Resources: Use the resources we already have effectively and efficiently
 - Accomplished through targeted service, resource book and maps w/Agency locations
- Affordable Medical/Dental Care: Enable/motivate the Dental Coalition
 - Accomplished through information and education regarding the Dental Pilot, Best Practices – possibly engage a speaker to assist/educate Dental Coalition

Case Coordination Request

- Procedure overview – Make sure to add “Case Manager’s Committee” under ‘other’ at the bottom of the list on the ROI

Community Business

- Medical Records Request Letter for benefit enrollment programs will be available on the COC website soon
- Presentation Schedule and Sign-up for upcoming CMC meetings
- No July CMC meeting

Announcements

- Dave Cadena:
 - MPRI still status quo for time being – cuts and details will be coming soon
- Health Project:
 - Health Symposium – Addressing Health Literacy Barriers: May 5th at MCC - \$20 registration fee
 - June 4th is the Walk for Diabetes - Join in the fun for a great cause!
- WMT:
 - Million Quarters Drive fundraiser for the Housing Navigation Center still in full effect – donate at Plumb's stores throughout Muskegon

Adjourn: 10:43am

**Next meeting: Thursday May 26, 2011
9:30am
United Way of the Lakeshore
313 Webster, Muskegon, MI 49443**

